As part of the IU Staff Competencies, these five core competencies represent behaviors and skills all IU staff should demonstrate. They provide a shared language to describe how we work together, what to expect from each other, and how to maximize our potential and grow at IU.

CUSTOMER FOCUS
Building strong internal and external customer relationships and delivering customer-centric solutions

COLLABORATION
Building partnerships and working collaboratively with others to meet shared objectives

VALUES DIFFERENCES
Recognizing the value that different perspectives and cultures bring to an organization

ENSURES ACCOUNTABILITY
Holding self and others responsible and accountable to meet commitments

INSTILLS TRUST
Gaining the confidence and trust of others through honesty, integrity, and authenticity

HUMAN RESOURCES
Learn more at hr.iu.edu/competencies