Care@Work Family Care Benefits

Because finding the right care for your family can be hard, especially when you're balancing the demands of work. That's why IU provides access to Care.com, the world's largest online community for finding care.

**BENEFITS WILL INCLUDE:**

**Care.com Membership**
Post jobs, search, and reach out to local caregivers 24/7, to find care for children, adults, pets, housekeeping, tutors, and more.

**Backup Care**
Vetted and subsidized adult care and child care, when your regular care is not available, and reimbursement for child, adult and pet care through your personal network when in-network options are not available.

**LifeMart Discounts**
Members-only discount program offering nationwide offers and savings on major brands and everyday essentials.

**Senior Care Solutions**
Care specialists guide you through the intricacies of caring for aging loved ones. Use the Family Care Hub to store and organize important information about your loved one's care.

Enroll today to access your family care benefits.

**YOUR BENEFIT YEAR:**
1/1/22 – 12/31/22

**YOUR BACKUP CARE BENEFIT DETAILS:**
Up to 15 days per year

**SUBSIDIZED RATES:**
$6/hour for in-home care
$15/day/child for in-center care

INDIANA UNIVERSITY
Frequently Asked Questions

What is Care?
Care is an employee benefit that helps manage your family care needs while balancing work. Enroll today to learn more.

How do I sign up?
Visit [iu.care.com](http://iu.care.com) to register for a Care.com account. You’ll need your 10-digit university ID to enroll.

What if I already have a Care.com membership?
If you already have a Care.com account created to find caregivers, you will need to merge the account with your IU-sponsored membership. During enrollment, take the following steps:

- Visit [iu.care.com](http://iu.care.com)
- Click on Let’s Get Started and follow the prompts
- When you see “Are you new to Care.com?” select No
- Enter the email address and password associated with your existing Care.com account. You will be prompted to provide your 10-digit university ID to verify your eligibility.

What does my Care.com membership include?
You get unlimited access to the world’s largest network of caregivers. There, you can explore detailed caregiver profiles in your area, post a job for caregivers to apply to, access the Care.com Safety Center and background check options, send real-time payments to caregivers, and even learn about household payroll and tax assistance.

I have questions about my Care benefits. Who should I contact?
You can talk to a member of your HR department or contact Care.com directly by calling 855.781.1303.

What kind of information do I need to provide about my dependents?
To ensure your care needs are met, we will ask for the following information during enrollment: name, age, gender, and details on any special needs.

How it Works:

1. Enroll and log in to your account through [iu.care.com](http://iu.care.com) or the Care.com app to get started. You can also call 855.781.1303.

2. Identify the type of care you need. If you're calling in, press the number that corresponds to your care needs.

3. Follow the prompts to complete your search for care.