# Vice President and Chief Information Officer



# The Opportunity:

Indiana University (IU) is seeking an exceptionally innovative, dynamic, creative, influential, and strategic leader to join a dedicated staff and leadership team at one of the nation's leading universities and serve as Vice President and Chief Information Officer. This is a rare opportunity to lead a major, multi-campus, university. Today, IU spans seven campuses and two regional centers, including nine School of Medicine campuses across the state of Indiana and partner locations around the globe. IU maintains two Research 1 campuses, in Bloomington and Indianapolis, one of only a few universities in the nation with such a distinction. United by an aspirational vision for IU's third century—IU 2030: The Indiana University Strategic Plan—sets forth an ambitious and shared path, reaffirming the university's rightful place within the highest tier of American public higher education. Indiana University is accelerating student success and opportunity, transformative research and creativity and service to its state and beyond. Through its bold vision, IU is dedicated to empowering students and faculty to cultivate meaningful careers, develop lifelong connections, and make an impact on the world.

Reporting to the Chief Operating Officer, the Vice President and Chief Information Officer is a strategic leader, overseeing a forward thinking, enterprise focused IT organization that champions the progressive use of technology to further the mission of Indiana University. To this end, the VP/CIO manages a \$235m budget and oversees the work of over 1,400 employees.

Indiana University's technology model is highly centralized, with over 1,400 staff distributed across campuses to effectively support the needs of our students, faculty and staff. The VP/CIO is the senior executive responsible for the strategic oversight, alignment, and delivery of centralized information technology services across the university (including regional campuses) while also coordinating and collaborating with campus leaders to support university wide initiatives. The role includes developing IT strategy, policy, standards, and governance while fostering partnerships with internal stakeholders and external entities to advance IU's mission.

## The Role of the Vice President:

The VP/CIO will lead in continually improving the capabilities of the IT enterprise by implementing the appropriate technologies to ensure that Indiana University effectively meets its objectives in education, research and community outreach. The VP/CIO will collaborate and partner with senior leaders, faculty, peers and staff to optimally align IT with the goals and strategic direction of Indiana University.

The VP/CIO will have a central role in the success of several key strategic initiatives including advancing research technologies and providing IT resources in support of campus expansion. They will provide strategic leadership for the university in addressing emerging trends and challenges across key areas, including research computing, learning technologies, enterprise systems, cybersecurity, and artificial intelligence. The

VP/CIO will lead efforts to optimize these systems and foster the process and cultural transformations needed to use them effectively.

The successful candidate will be a highly experienced IT professional who will bring strong leadership and a demonstrated track record in strategic planning and executing in complex institutions. The VP/CIO will be a collaborative partner who is service oriented and can build trust, credibility and consensus with constituents across the campus. They will be committed to building a talented team to serve the university, as well as formulating strategies to address offering technology to a diverse workforce and student body and helping to bridge the digital divide between university stakeholders and the community.

The VP/CIO will champion innovation and collaboration by supporting strategic technology initiatives and cross-institutional ventures that advance cybersecurity, research infrastructure, and trusted information sharing. This includes fostering partnerships and programs that position the university as a leader in areas such as network operations, security operations, and applied research in emerging technologies.

The VP/CIO will be an innovative leader with a global vision and knowledge of new trends in technology supporting education and research. The VP/CIO will have strong communication skills with the ability to facilitate change and balance resources and priorities effectively.

## Key Responsibilities:

### Strategy

- Develop and implement IT strategies that align with institutional goals and drive innovation.
- Oversee and continuously improve centralized IT services, while fostering a unified, transparent and collaborative IT environment.
- Establish governance structures that balance innovation with accountability, ensuring IT initiatives align with institutional priorities and deliver measurable outcomes.
- Advance digital transformation by promoting modern, scalable, and secure technologies across all aspects of university life.

#### Leadership

 Build strong, collaborative relationships with university and external leaders to deliver transformative IT solutions.

- Lead a high-performing, inclusive IT organization that supports academic, research, and administrative excellence.
- Support teaching and research needs through robust computing strategies and innovative technologies.
- Oversee vendor relationships and contracts to maximize value, efficiency, and service reliability.
- Support institution-wide data governance and business intelligence efforts to enable informed, strategic decision-making.

### **Budget Management and Efficiency**

- Ensure responsible financial oversight of the IT operating budget, aligning with institutional priorities.
- Strategically allocate resources to enhance efficiency, effectiveness, and cost management.
- Leverage Indiana University's scale to identify cost savings and improve IT service quality.

#### Culture

- Foster a culture of continuous improvement and customer support within the IT organization.
- Build a team committed to excellence, collaboration, and exceptional service.

## Qualifications:

The successful candidate will possess a bachelor's degree, although a master's degree is preferred, with a minimum of ten years of executive level leadership experience with complex organizations.

#### Preferred qualifications include:

- 10+ years of senior level IT leadership experience. While experience in a
  comprehensive university is an advantage, candidates from non-academic
  sectors are welcome but should have experience in strategic planning, complex
  organizational structures, project planning, budgeting and management, and
  process transformation.
- Expertise across IT domains, including infrastructure, and administrative systems.
- Proven ability to align IT strategies with institutional priorities in dynamic, multifaceted environments.
- Strong commitment to fostering a positive work environment and in workforce development and mentoring.

- Visionary leader with strategic foresight and the ability to anticipate future challenges.
- Collaborative, transparent, and approachable, fostering trust and alignment across stakeholders.
- Skilled communicator and consensus builder with high emotional intelligence.
- Change agent with demonstrated success leading transformative IT initiatives.
- In-depth knowledge of IT trends, higher education challenges, and government regulations impacting IT

## **About Indiana University:**

Since its founding, Indiana University has helped students create brighter futures, while also seeking ways to drive innovation, from breakthroughs in DNA technology and cancer research to trailblazing cultural programs and resources. Today, it's one of the top public universities in the world. IU's numerous international engagements allow students and faculty to pursue their goals through partnerships across the globe.

Indiana University has <u>seven campuses</u>, <u>two regional centers</u>, <u>and nine School of Medicine campuses</u> across the state of Indiana.

Led by Dr. Pamela Whitten, a visionary scholar who became IU's 19th president on July 1, 2021, the IU community represents a diverse cross-section of people, including:

Nearly 90,000 total students

68,000+ degree-seeking undergraduate students

20,000+ students in graduate and professional programs

6,500+ international students from 166 countries

21,000+ faculty and staff university-wide

44,500+ total affiliated employees (including students and temp workers)